

**Angeline "Missy" Pratt**  
Perioperative Services Director



April 27, 2005

Laurence Savage  
Project Manager  
Renoir Corporation  
13800 Coppermine Road  
Herndon, VA 20171

Dear Laurence:

I would like to take this opportunity to thank you and your team for the help and assistance we've received over the course of the Supply Chain Optimization Project.

It has been a journey where the Renior Team functioned as Sherpa guides through the Himalayas of inventory control. The experience offered all the adventure one would encounter on an expedition of exploration and discovery.

We reached Mount Everest, through the capable guidance and shoulder-to-shoulder effort from your team and ours. We see it as a joint effort. No one was left behind, and we now have the tools and experience to continue in our efforts to conquer the next mountain in the *supply chain*.

Perioperative Services is now educated and positioned to accomplish the goal of managing supplies and refining inventory. We have the roadmap and the knowledge to implement additional supply chain optimization initiatives.

The expertise and partnering that the Renoir Team brought to my Division alone enabled us to more than achieve our goal with real savings of \$2,224,507. We far exceeded our expectations and we could not have done it without the commitment of your team and ours to stay the course. It is exhilarating to say the very least!

Again, if you ever need a reference to attest to the professionalism and keen minds exhibited by you and your team, let me know. I'll be first in line to validate the competency we encountered on a daily basis.

Sincerely,

A handwritten signature in black ink that reads "Angeline Pratt". The signature is fluid and cursive.

Angeline Pratt, RN, MHA, CNOR  
Director – Perioperative Services